

Frontline Attendee List



Updated 24/09/18

Delegate	Job Title	Organisation
Julie Aldridge		Julie Aldridge Consulting Ltd
Rhydian Birkinshaw	Customer Experience Operations Manager	Wales Millennium Centre
Paul Blake	Duty Show Manager	Norwich Theatre Royal
Richard Booth	Operations Manager	Roses Theatre
Hannah Bowness Smith	Head of Visitor Services	MAC Birmingham
Phillip Brown	Head of Risk and Technical	UK Theatre and SOLT
Sally Callaghan	General Manager	Churchill Theatre
Declan Carroll	Supervisor	Birmingham Hippodrome
Joe Cartwright	Senior Front of House Supervisor	Marlowe Theatre
Cassie Chadderton	Head of UK Theatre	UK Theatre
Mark Chalkley	FOH Manager	Camberley Theatre
Beki Challoner	Visitor Services Duty Manager	Birmingham Hippodrome
James Charlton	Customer Experience Manager	Nimax Theatres Ltd
Timothy Cole	Risk & Strategy Director	SQR Group
Eamonn Finnerty	Front of House Manager	Belgrade Theatre
Claire Fletcher	Sales & Customers Service Supervisor	Sheffield Theatres
Simon Francklin	Technical Manager	Wyvern Theatre, Swindon
Rachel Furneaux	Duty Manager	Lichfield Garrick Theatre
Hannah Gagen	Advocacy Manager	UK Theatre and SOLT
Sarah Gee	Managing Partner	Indigo Ltd
Ben Geering	House Manager	Chichester Festival Theatre
Marina Gilmore	Supervisor	Birmingham Hippodrome
Stuart Graham	Head of Technical Operations	Ambassador Theatre Group
Serena Grainger	Customer Experience Manager	Wales Millennium Centre
Matthew Hale	Head of Visitor Experience	Southbank Centre
Andy Hannon	Visitor Experience Manager	Birmingham Hippodrome
Ilan Hartogh	General Manager	Watford Colosseum
James Heaton	Operations Director	Nimax Theatres Ltd
Olivia Hewings	Assistant Front of House Manager	Theatre Severn
Andy Hogarth	Senior Visitor Services Operations Manager	Birmingham Hippodrome
Jason Horn	Client Success Manager	HGEM
Martin Hunt	Technical Director	Wales Millennium Centre
Lyndsey Jackson	Director of Operations	Edinburgh Festival Fringe
Daryl Jackson	Associate Artist	fingersmiths
Kieran Johnson	Assistant Theatre and Sales Manager	Birmingham Repertory Theatre
Hannah Kelly	Assistant Theatre and Sales Manager	Birmingham Repertory Theatre
Tim Leighton	Head of Customer Services	Artifax
Fiona Martin	General Manager	Wycombe Swan Theatre

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Ryan Mason	Visitor Services Manager	Birmingham Hippodrome
Lisa McGinley	Operations Manager	MAC Belfast
Will McGovern	Assistant House Manager	Chichester Festival Theatre
Lauren McNie	Deputy Customer Operations Manager	Wales Millennium Centre
Andrew Mills	General Manager	Mousetrap Productions
Andrew Milne	Front of House Services Manager	The Marlowe Theatre
Claire Modi-Nichols	Theatre Manager	Nimax Theatres Ltd
Chris Morris	Catering and Commercial Manager	Lichfield Garrick Theatre
Patrick Morsman	Sales Manager	Yesplan UK Ltd
Avi Navama	Founder	SQR Security Solutions
Nathan Naylor	Theatre Tokens Manager	Theatre Tokens
Miriam Nicholson-Butcher	Training and Events Executive	UK Theatre
Lorna O'Leary	Operations & Front of House Manager	RADA
Sam Oliver	Box Office and Sales Manager	Cast
David Pearce	Strategic Director - Operations & Performance	Wales Millennium Centre
Neil Ricketts	Managing Director	SQR Security Solutions
Natalie Roberts	House Manager	Theatre Royal Plymouth
David Robertson	Deputy Operations Manager	Harrogate Theatre
Steph Rockley	House Manager	Cast
John Ruiz	Hospitality Manager	Churchill Theatre
Helen Rynne	Membership Engagement Executive	UK Theatre
Mark Smedley	Operations Manager	Nimax Theatres Ltd
Debbie Smith	House Manager	Sheffield Theatres
Stewart Smith	Head of Operations	Nottingham Playhouse
Simon Spearing	Operations Director	The Live Theatre Winchester Trust
Zoe Stanton	FOH Officer	Camberley Theatre
Kayleigh Stockley	FOH Officer	Camberley Theatre
Geoff Summerton	Director Of London Coliseum Operations	English National Opera
James Taylor	Head of Business Development	Artifax
Jonathan Thompson	Head of Visitor Services	Birmingham Hippodrome
Andrew Tinley	FOH Manager	Derby Theatre
Helen Tully	Front of House Manager	Norwich Theatre Royal
Vicci Viles	Deputy Customer Operations Manager	Wales Millennium Centre
Annie Waugh	Team & Project Coordinator	UK Theatre
Matthew Webster	House Manager	Theatre Royal Plymouth
Keira Wilkie	Deputy House Manager	Sherman Theatre
Jenny Wood	Senior Visitor Services Operations Manager	Birmingham Hippodrome
Aynsley Young	Head of Visitor Services	Newcastle Theatre Royal